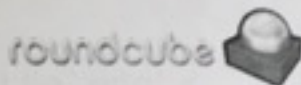


Subject **Nieman**  
From <chree@comcast.net>,  
To Teberah Alexander  
<teberah@compassionatehomecareservices.org>,  
Date 2013-11-04 01:05



Hi Teberah. Just wanted to let you know that Dad seems to be adjusting very well at Kathelene's. His comments have been very positive as to activities offered, staff attentiveness and friendliness and meals and snacks provided. He particularly enjoys being with other Veterans that understand what war is like without explanation being necessary. He really enjoyed the trip to the Orchard and is looking forward to the trip to the Parade Factory. Also to be complimented are your driving staff who have been most cooperative in assisting Dad in the manner I have asked so that his movements are consistent which is safer and easier for him to remember.

All staff with whom I have had contact are most friendly and very courteous which in this day and age is so pleasant and admirable. You might do well to share your employee selection techniques and training programs with others so they can learn what you are doing right.

Also, it is very appreciated that you have an open door policy which allows family such as myself to discuss issues with you freely and openly. Your commitment and that of your staff to our loved ones while we get respite from being caretakers is invaluable.

Thank you for letting me express my opinions as always.

Sincerely,  
Chris Nieman