

September 27, 2016

Kathelene's Compassionate Adult Day Health Services
25820 Orchard Lake Road
Farmington Hills, MI 48336-1248

Dear Nurse T and Staff,

As you know, Kathelene's Compassionate Adult Day Health Services (KCADHS) was featured on Fox 2, Detroit News. A good friend, who was watching that report, immediately called me to share the information. Unfortunately, my husband had had a negative experience at one adult day care facility, so I was apprehensive about sending him to another one. I failed to call KCADHS for months. As the Alzheimer's disease worsened, I knew I had to do something to maintain my sanity. I called Kathelene's, and the rest is history.

It is hard to describe the positive impact the staff at KCADHS has had on my husband. On day 1 of his visit, I waited by the telephone for the dismissal call. I just knew a staff member was going to call and tell me to pick him up. Much to my surprise, I received no calls. On one day during his second week, he ran to the bus as it pulled in our driveway. I noticed his pacing has stopped and his irritating behaviors have dramatically decreased. He smiles with satisfaction and is calmer, happier, and so much easier to get along with. The changes in his attitude, behavior and self-image are remarkable. This is my husband's fourth week at KCADHS. Now, he wears an invisible sign on his chest. His sign boldly states the following:

"I AM SOMEBODY! I AM STILL ME."

Why was one center a total nightmare, while KCADHS was/is a total success? I think I figured part of it out.

KCADHS is a client-centered facility. The staff is well-trained and qualified to care for people with Alzheimer's disease and other disabilities. I do not know what their philosophy is, but it has to include some of these goals:

The staff will strive through their actions, words and deeds to meet the individual needs of all clients. The staff will work their hardest to help clients find satisfaction and fulfillment by focusing on what they can do and what they enjoy doing. The staff will provide worthwhile activities that build self-images. The staff will treat clients with kindness, dignity and respect.

Kathelene's Compassionate Adult Day Health Services is like a dream come true. My husband and I wholeheartedly thank you for all that you do.

Sincerely,



C. Hicks